

Rebop Farm, 1320 Sunset Lake Rd, Brattleboro, VT 05301 www.RebopFarm.com | RebopFarm@gmail.com | 802-365-1974



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What is a CSA?

Community-supported agriculture, commonly referred to as a CSA model, is a system that connects the farmers and consumers within the food system more closely. Our CSA does this by allowing you, the consumer, to subscribe to the harvest of our farm. It is a wonderful way to help support farms by providing cash flow during the time of year when expenditure is high, and lets you be part of the farm by enjoying the (mostly) ups and (occasional) downs of the growing season with us.

What Do I Get?

We offer three share sizes: a Single share, a Double share, and a Family share, over a six month period. Each month, you'll receive a variety of meats, including chicken, lamb, rose veal, beef, fresh and smoked pork, bones, offal, and (for the October & November share) a holiday turkey or ham.

When can I pick up my CSA share?

We offer two pick up options:

- -on-farm pick up for local subscribers, the **last Friday** of each month, from 4-6PM, (May-October for summer CSA and November-April for the winter CSA);
- -in-town (Brattleboro) the **Tuesday before the last Friday** of each month, from 5-6PM; with exceptions for holidays.

Can I choose what I get in my share?

We will happily omit up to two kinds of meat (except chicken) from your share (for example, if you keep kosher and prefer no pork, or prefer no lamb/veal). If you want to omit more than two types of meat then we recommend purchasing the types of meat you like in bulk outside of the CSA model, which we are happy to help you with. We can't honor requests for specific cuts (ie: "only bacon & steak", etc.), but again, are happy to sell you those items at a retail price.

How can I sign up for the CSA?

By paying a non-refundable deposit (\$75 single, \$100 Double share, \$150 family share) and signing a customer agreement. You can either do this with cash or check in person, by check through the mail (to "Rebop Farm", 1320 Sunset Lake Rd, Brattleboro VT 05301), or by credit card through our website (we charge an extra fee to cover the cost of this option). Check/cash is preferred.



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How much is it, and how does payment work?

Total cost for local pickup when paid by cash or check is: \$300 single share (~5 lbs per month) \$600 two person share (~10 lbs per month) \$1,100 family share (~20 lbs per month)

Payments made by credit card will include a processing fee.

Do you offer payment plans?

Yes. Our standard payment plan is that the balance of the cost after paying the deposit will be split into 6 equal payments to be paid monthly at the beginning of each month. These payments will be invoiced by email through Square and payment can be made online, by mail, or in the farm store. Card payments will include an admin & processing fee. Payments can be made ahead of schedule at any time.

Can I opt out after I pay a deposit? How does that work?

You can opt out, but your deposit is non-refundable. Once the CSA begins pickups, the CSA is non-refundable except for situations like unexpected moves or emergencies (if you find yourself in a situation like this, please talk to us).

I will be away next month, can I skip a share?

You may skip a pickup with advance notice (at least a week if possible). You may also take a double share the month before or after your scheduled pickup (our ability to provide this option may vary, as we will occasionally be providing a mostly fresh frozen CSA in the summer, so won't have meat on hand until a few days before pickup). The key here is letting us know so we can plan how to fill your share!

What if I forget to pick up my CSA share?

We understand — this happens! Please get in touch as soon as possible to arrange a time to come get your share. If we don't hear from you within 48 hours, we'll consider your share forfeited for the month, and plan on seeing you next month. We cannot provide refunds for forgotten shares.

What if I cannot make it to pick up this month?

We recommend finding a friend, family member, or another CSA member to come for you. We cannot deliver your share if you forget to pick it up. If a substitute pickup isn't an option, please let us know at least 24 hours in advance (more if you can) to arrange another time for pickup. We can't guarantee that the alternate time you request outside of the scheduled pickup will also work for us, but we will try to accommodate.